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Disaster Recovery Plan

Objective:

To create the foundation at the store level for action in case of point of sale malfunction due to file server breakdown or power failure.

One Time Preparation:

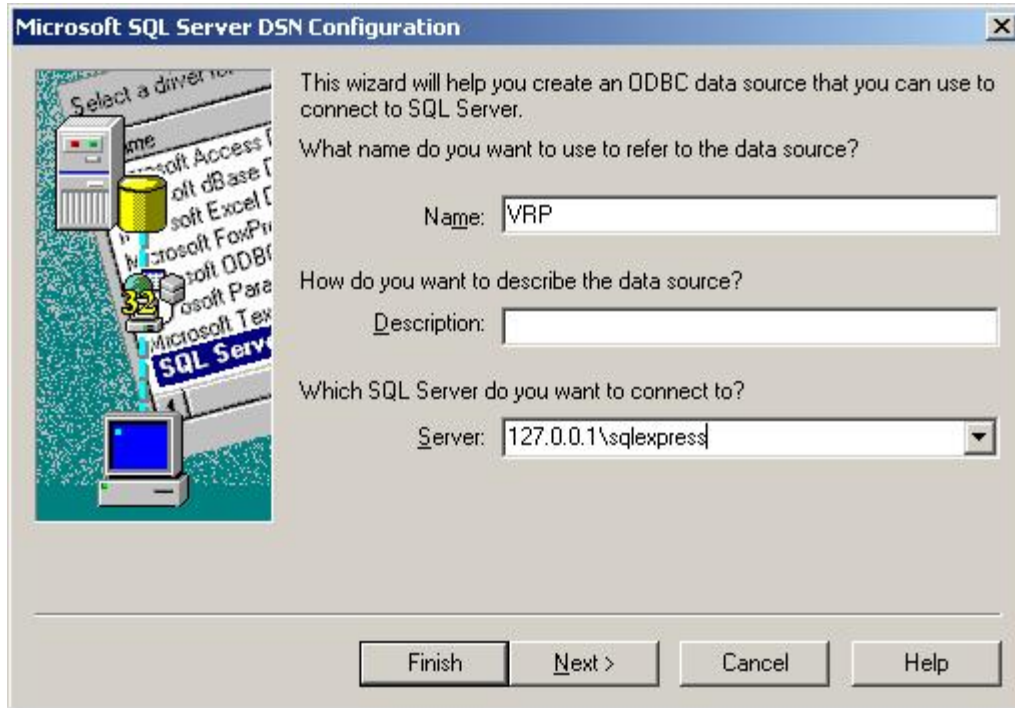
This step should be performed while the system is up and running normally.

1. Decide on a point of sale terminal that will act as a temporary server for the down time.
2. Create an SQL Server on the machine selected in step 1 above, Create a folder for the data and log identical in drive letter and path to the one on the server.
3. Create a backup of the main database using c:\pos\rpDaily.exe, name the backup file vrp.bak

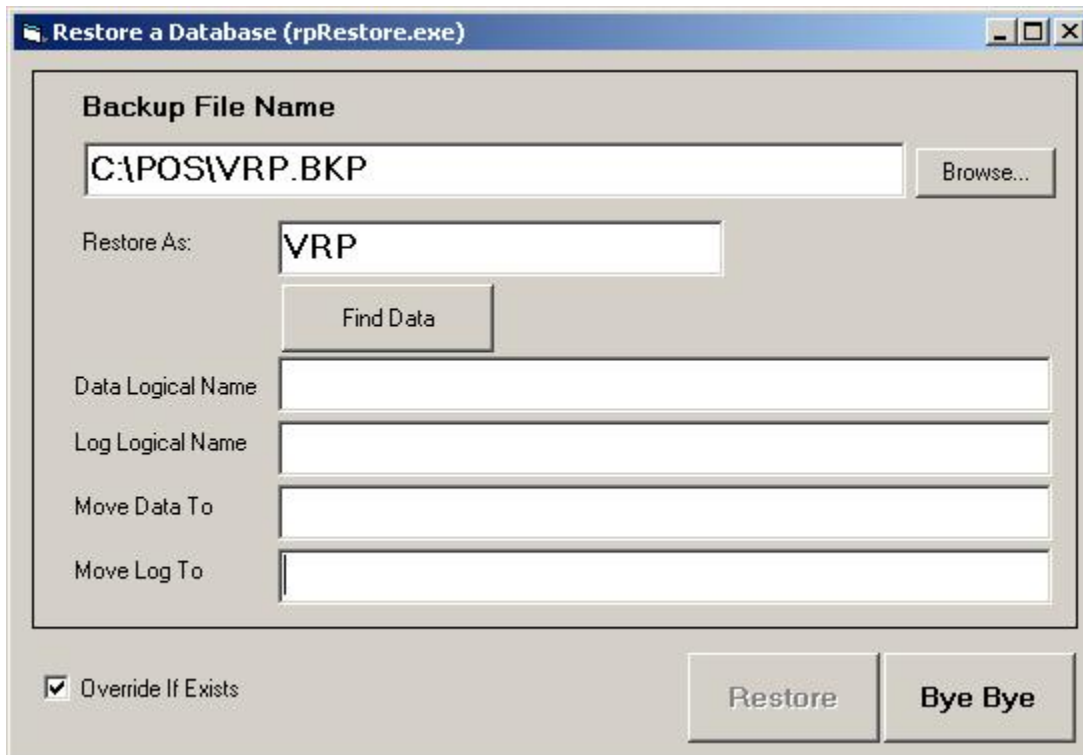
Note the additional backup points to the computer selected in step 1 above.

A screenshot of a Windows application window titled "Daily Processing (rpDaily.exe)". The window contains a form with three text input fields: "Database" with the value "VRP", "Destination Backup File Name" with the value "C:\POS\VRP.BAK", and "Additional Backup File" with the value "\\192.168.1.5\POS\VRP.BKP". Below these fields are several buttons: "Edit Above Fields", "Save Setup" (highlighted in cyan), "Backup Now", "Check Last Backup", and "Hide". At the bottom left, there is a section for "Daily Backup At" with a time input field set to "4:00 AM" and two radio buttons: "Keep A Month" (selected) and "Keep A Week".

4. On the terminal assigned in step 1 above, change the ODBC connection to point to the local machine: Note 127.0.0.1 is the local machine, if you use named instance (i.e SqlExpress) add it with a backslash, and click Finish.



5. On the terminal assigned in step 1 above run the program `c:\pos\rpRestore.exe` Click "Find Data" and then click the 'Restore' button.



6. Click Find Data
7. Check Override if Exists
8. Click Restore.

9. Switch the ODBC connection back to point to the server as it was originally.

Daily Procedure:

1. Make sure that the backup program rpDaily worked.
2. On the backup designated machine, verify that the backup file exists.

Emergency Procedure:

1. On every machine change the ODBC connection to point to the new server.
2. You are ready to use the VRP system.
3. Call technical support: 888-767-4004

Important: Do not switch back to the main server without consulting a VRP professional.