

Installation checklist

Windows

"Computer Name" is relevant to role of computer
Hibernation disabled
XP welcome screen disabled
"Prompt for password when computer returns from sleep" disabled
Windows firewall off
Optimal resolution 800x600 for POS, minimum 1024x768 for back office

Network

Static internal IP assigned
VPN installed from latest installer
Username and passwords are known to the users

Database:

SQL 2005 TCP/IP protocol enabled
cmd_shell enabled
OLE enabled
SQL service running with administrator privileges

VRP communication

DSN "HubIP" points to the main server in the hub
pos folder is shared
pcAnywhere is current
pkzip / pkunzip and Kill.exe exist in pos folder
Paymentech SDK installed and configured on the designated machine

Hardware

Printer driver is installed
Touch-screen calibrated
Touch-screen set to "Click on Touch"
Drawer opens
Confirm paper cuts
Scanner enters carriage return after scan
Customer Display works
Weighing scale connected to com1

VRP bootstrap files

SQL DMO installed on machines that are not an SQL2005 server
DotNet 2.0 (as needed)
IIS 6.0 (as needed)

Supplies

Tag / Label printer set to Direct or Transfer thermal
Receipt paper size set to 72mm in printer driver

Pocket PC 8800 users

Web services installed on an XP machine
Pocket PC Unit has in setup the correct IP address of the server
Webconfig file points to the SQL server

Backup

Backup device is operational
Disaster recovery plan is advised

Definitions

Store Policies

Receipt type and layout

Tax rules

VRP version matches in all locations

Credit card engine assigned to a valid machine

No 2 machines use the same "Register#"

z-out mode matches preferences

POS buttons arranged as required

Main screen user buttons include special programs (rpCCQuery etc.)

Basic Tests:

VRP starts after machine restart

Cash sale for regular and weighed items (with change)

Credit card sale

Debit sale

Connection to hub

Tags print

Cashiers are limited by the security