



www.VisualRetailPlus.com

23 Banta Place Hackensack, NJ 07601
Tel: 201-678-9888 s Fax: 201-678-1440

Standard Installation Procedure

1. Make sure all Microsoft Windows service packs and security upgrades are in place.
2. Login as an administrator.
3. Install the printer drivers for the receipt printer
4. Download and Run vrp.exe from <http://www.posplus.com/downloads/vrp.exe>
5. Select 'OK' when the Visual Retail Plus setup dialog appears
6. Click the giant computer icon in the next screen, the default directory "c:\pos\" should be left alone
7. Press 'Continue' at the next dialog box to install VRP to the 'Visual Retail Plus' default program group.
8. VRP will now start loading bootstrap support files. Do not begin any other installations or other tasks, as there may be some dialog boxes you will need to answer to continue.
9. When you get the 'Visual Retail Plus Setup has completed successfully' Click 'OK'
10. Navigate to Start / Programs / Visual Retail Plus, right click on the VRP icon, navigate to 'Send to' and select 'Desktop (create shortcut)'
11. Double click the new VRP icon on your desktop, read and agree to the EULA, press 'OK' in the setup will continue dialog box. A self-extractor will start, do NOT interrupt it.
12. Upon the extract complete, a dialog box appears asking whether this is a server. If the answer is "Yes", 'Microsoft SQL Server Desktop Engine' will begin automatically. It may seem to run sluggishly, and a DOS window may appear and disappear on it's own. This is normal. If you answer "No" it will take you through the installation of SQL-DMO. When you see the 5 installation options, select to install only the 2nd (DMO).
13. You are now able to double click your VRP icon on the desktop a validation screen may appear. If so, hit 'Validate'

You may begin your VRP session

Receipt Printer Setup:

1. Click on the "Setup" icon
2. Enter "receiptprinter" in the search box
3. Select the receipt printer line
4. Click "Find"
5. Select the printer and click Printer.
6. Enter "RegularCopiesA" in the search box
7. Enter the desired number of copies to be printed.
8. Enter "PAPERCUTTERCODE" in the search box
9. Click "Find" and select the appropriate printer type.
10. Enter "DRAWEROPENPORT" in the search box and on the line type the printer port (i.e. LPT1)

Credit Card Setup

1. Enter "ONLINECREDITCARD" in the search box.
2. Find "Click"
3. Select the type of 3rd party program or choose the VRP native "NetConnect" for Paymentech
4. If you use NetConnect (Paymentech) enter "netconnect" in the search box, fill in all the net connect parameters.
5. Enter "AutoLoadCCEngine" in the search box and select the value "Y".
6. Download and install the Paymentech software:
http://posplus.com/downloads/Paymentech_SDK_COM_NetConnect_v3.2.exe
and execute it.
7. Change the file C:\opt\Paymentech\etc\linehandler.properties to be editable (Remove the read only property).
8. Edit the file C:\opt\Paymentech\etc\linehandler.properties by removing the letters "VAR" from the lines below, save the file.

#####

Specify the gateway host and port

#####

LineHandlerFactory.LineHandler.hostname=netconnectvarpaymentech.net
LineHandlerFactory.LineHandler.port=443



9. Enter "DeviceType" in the search box and select the appropriate device connected. (For keyboard wedge MSR 0, for Pinpad by Ingenico select 1 for 2100 or 2 for 6550.
10. Make sure that your Broad Band connection is available before using it.